

For Companies:

Q. What are the benefits for requiring the ISRT program for my employees?

A. With an emphasis on each trainee's role and responsibility in developing a more complete knowledge of workplace safety, the ISRT program provides employees with the ability to perform various tasks safely while at the same time ensuring maximum organizational productivity. The ISRT program may be used as a component of your facility's existing safety training program.

Q. What are the benefits for requiring the ISRT Certificate for my contractors?

A. The ISRT Certificate validates an individual's knowledge of core safety competencies required for industrial environments including production and non-production. Requiring all contractors to use the ISRT program creates a baseline of knowledge on which the company can add facility-specific safety requirements.

Q. Is the ISRT available in Spanish?

A. Yes, all of the required courses for the ISRT program are bilingual and available in both English and Spanish. Other languages may also be available upon inquiry. Please indicate language preference upon registration.

Q. Can I review the ISRT program before requiring it for my employees and/or contractors?

A. Yes, companies may request a test account to evaluate the ISRT program and determine how best to incorporate it within their training and safety program goals.

Q. Can I require additional courses for the ISRT program?

A. Yes, the ISRT program can be customized with more than 1,600 courses available from the DuPont Sustainable Solutions Management System. Environmental, human resources and other non-safety courses are also available. Please contact the MSI Technical Support Team at info@manufacturingskillsinstitute.org or call 804-643-7489, ext. 21. to verify request a full course catalog.

Q. What is the ISRT database?

A. The ISRT database is the record keeping system for the ISRT program. It contains individual records for all program participants including course completions and certificate status. In addition, the database includes a list of all contractors using the ISRT program.

For Individuals:

Q. How long will the ISRT program take?

A. Manufacturing/Construction ISRT online program takes between 8-10 (total) hours on average. Non-Manufacturing ISRT training takes between 3—5 (total) hours on average.

Q. Can I pre-test out of ISRT and still receive the ISRT Certificate?

A. Yes, each course has a pre-assessment that is required. If you pass the pre-test, it will take you to the next course pre-test. If you pass all pre-tests, then you do not have to take the online training and you will receive an ISRT certificate.

Q. When does the ISRT Certificate expire?

A. Your ISRT Certificate is valid for one (1) year from date of completion. The ISRT Certificate must be renewed annually to remain valid.

Q. What if I make a mistake, can I reset the ISRT course?

A. Yes, the course can be reset by emailing the MSI Technical Support Team at info@manufacturingskillsinstitute.org or calling 804-643-7489, ext. 21.

Q. How do I get my ISRT certificate of completion?

A. You or your supervisor is able to print the certificate of completion once you have mastered all the ISRT courses.

Q. What happens if I forget my ISRT Certificate and I am at the plant?

A. If the site is unable to verify your ISRT certificate through the ISRT database, either have your Supervisor fax over the certificate to the plant or you can contact MSI Technical Support Team at info@manufacturingskillsinstitute.org or calling 804-643-7489, ext. 21. to verify completion of the safety courses.

Q. What if my employer changes?

A. The ISRT certificate follows the individual who received the certificate and is documented in the ISRT database. If your employer changes, have your new employer notify the MSI of the employment change so that your company information is updated in the ISRT database.